

Data protection information for business partners in accordance with Art. 13 GDPR

Below we would like to inform you about the collection and processing of your data in the context of your business relationship with Eberspächer and about your rights in this regard.

1. **Person responsible.** The data controller within the meaning of the General Data Protection Regulation (GDPR) is Purem Tondela, Rua Dr. João Almiro Melo de Menezes e Castro, nº 120, Zona Industrial Municipal do Lajedo, 3465-158 Santiago de Besteiros ("Eberspächer", "We"), privacy-ETPT@eberspaecher.com.
 2. **Data protection officer.** If you have any questions about data protection at Eberspächer, please contact our data protection officer at datenschutz@eberspaecher.com.
 3. **Data processing in the context of the business relationship with Eberspächer.** Within the framework of the business relationship with Eberspächer, we also process personal data of you or your employees.
 - a. **Customer and partner management.** For the management of our business contacts, we process information about your company (in particular, address, branches, authorized representatives and their contact details, summarized below: Company data), as well as information about the respective contact persons (in particular, name, position, professional contact information, summarized in the following: Contact details) and any communication with you. We use this data to be able to contact the appropriate contact person, to properly process your requests and orders and to maintain our business relationship. The legal basis is Art. 6 para. 1 lit. b of the GDPR.
 - b. **Orders, order management and billing.** In the context of order processing and billing, we collect information about offers, orders and billing items, as well as information about bank details. People's contact details may also be processed in this context. The legal basis is Art. 6 para. 1 lit. b of the GDPR. If necessary, we obtain information about your company's creditworthiness from a credit agency. This consultation is carried out with the company data provided and serves us to better assess liquidity in order to minimize default risks. The legal basis for the above-mentioned data processing is Art. 6 para. 1 lit. 1 f of the GDPR, based on our legitimate interest explained here.
 - c. **Liability and (product) guarantee.** We process your data for the assertion of legal rights and defense in legal disputes. To verify legal and contractual claims, we may need information about the products covered by the contract, their installation and use, as well as invoice information. In addition to your company and contact details, information about end customers from the submitted invoice and order documentation can also be processed as part of the claims verification process. The legal basis is Art. 6 para. 1 lit. b of the GDPR.
 - d. **Control and reporting.** We also use information on orders and billing items for internal cost and performance accounting, controlling and internal reporting, which serve us for company management and planning. The legal basis is Art. 6 para. 1 lit. f of the GDPR. In this context, no personal data is normally processed.
 - e. **Promotional use and newsletter.** We use your company and contact details and, if applicable, information about previous orders to send you more information about our products and services relevant to you, as well as relevant news, promotions and offers. This information will be sent to you by post or email. To contact you by email, we will use the contact details you have provided. You can object to the use of your data for advertising purposes at any time by providing us with the contact details indicated in point 1 (e.g. by email or letter). The legal basis for the aforementioned data processing is Art. 6 para. 1 lit. f of the GDPR. We also offer the Eberspächer Newsletter, which regularly informs you about Eberspächer products and services, news, promotions and offers. You can unsubscribe from the newsletter at any time via the unsubscribe link in the newsletter or by sending a short message to the unsubscribe address given in the newsletter. The legal basis for the aforementioned data processing is Art. 6 para. 1 lit. a of the GDPR.
4. **Recipients.** Contact data will generally be processed exclusively by Eberspächer and will not be passed on to third parties. In certain cases, data is passed on within the Eberspächer group of companies. This is the case when a company within the Group provides us with certain services or when there are joint framework agreements. In addition, data is transmitted in cases where the legislator requires it or makes it mandatory (for example, in the context of a tax audit by the tax authorities or in the context of the prevention of money laundering). In certain cases, the disclosure of your data to third parties is necessary to protect your or our interests or to fulfill our contractual obligations. This transfer takes place, in particular, when we integrate external service providers into our internal processes. In these cases, the service provider is bound by instructions and receives the data only to the extent and for the period necessary to provide the

services in each case. In some cases, we also use external consultants and auditors. Agreements have always been concluded with these parties to guarantee the confidentiality of all information.

5. Storage time

The data is stored for as long as necessary for the purpose described, but at least for as long as there may be claims arising from the business relationship and retention is necessary to comply with legal accounting obligations.

6. Data integrity

We have implemented appropriate security measures to protect your personal data against accidental loss, unauthorized use, alteration or unauthorized disclosure or access. In addition, we restrict access to your data to those employees who need it for information purposes. Data will only be processed in accordance with our instructions and all employees are subject to confidentiality obligations. We have implemented rules for dealing with data protection breaches and will inform you and all responsible authorities within the scope of legal requirements of a breach.

7. **Your rights.** You have various rights under data protection law. You have the right to request an overview of the data stored by us at any time and to correct it if necessary. You can also request the deletion of your data. You can also request that we restrict the processing of your personal data if, for example, the accuracy of your data is called into question. You also have the right to data portability, i.e. we will send you, on request, a digital copy of the personal data you have provided to us. Finally, we are also obliged to inform you of your right to complain to the supervisory authority responsible for data protection CNPD - Comissão Nacional de Proteção de Dados, Avenida D. Carlos I, 134 1º, 1200-651 Lisboa.

You have the right to object to the use of your data for advertising purposes. You can unsubscribe from our newsletter at any time, as described above, and you can revoke any consent. To assert your rights, please contact the contact details mentioned in section 1 above.

Date: April 2024